

## ***BENDER CONSULTING SERVICES, INC.***

Providing consulting in technology and creating employment opportunities for people with abilities

**Title:** Network Security Analyst  
**Contact Person:** Sherry Homme  
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**Location:** Newark, Delaware, DC Metro areas  
**Specialty Area(s):** Information Technology  
**Experience Level:** Entry-Level

### **Company Description:**

Bender Consulting Services, Inc. is a for-profit company that focuses on employing professionals with disabilities in the areas of information technology, finance/accounting, human resources, engineering, and general business. Our President and CEO, Joyce A. Bender, is the host of the international talk radio show, *Disability Matters with Joyce Bender*. She received the 2003 Bush Administration New Freedom Initiative Award, and the 1999 President's Award, the highest honor bestowed by the President of the United States upon an American who furthers the employment and empowerment of people with disabilities. For more information, please visit us on the World Wide Web at: [www.benderconsult.com](http://www.benderconsult.com).

### **Position Description:**

Responsibilities include the following:

- Coordinates routine activities of a functional area or department account leads to ensure that business solution objectives are met.
- Assists in the interpretation of demand forecasts and in the planning and delivery of end-to-end services.
- Maintains records of account specific service problems and assists in prioritizing work requests.
- Assists in coordinating communications between Line of Service (LOS) and client to ensure that integration of new, enhanced and existing service offerings meet client specifications.
- Assists in identifying service improvements to increase customer satisfaction.
- Ensures satisfactory delivery of all projects.
- Security Monitoring and Analysis Center analysts are key players in the team's service delivery. Alert monitoring and analysis, device health investigation, event classifications, and on-demand reporting are just a few of the tasks which define the analyst position. Analysts are required to have excellent communication skills, technical ability from a network perspective, and general security knowledge. Analysts are required to work on shifts including weekends in order to fill the essential 24x7 monitoring SOC capability.

**Qualifications:**

- Bachelor's degree or equivalent combination of education and experience
- Bachelor's degree in business administration, engineering, information systems or related field preferred.
- Experience working with the technology industry
- Experience working with company products and operating systems.
- Knowledge of and practical experience with various Internet protocols (DNS, SNMP, SMTP, etc);
- Capable of conducting analytical studies and investigations, including quantitative data analysis with strong problem solving skills;
- Experience delivering concrete, high quality results on live data.
- Excellent oral and written communication skills.
- Ability to work both independently and with teams;
- User level experience with or knowledge of some or all of the following technologies: network flow, network analysis (e.g., NetWitness, Wireshark), networkmapping, IDS/IPS (McAfee, ISS, Check Point NFR, Dragon), SIEM (ArcSight, Symantec), vulnerability scanners (Foundstone), firewalls, routers, host-based security(AV, HIPS), and other integration platforms (McAfee ePolicy Orchestrator );
- Knowledge of multiple operating system (UNIX and Windows Server); UNIX shell experience.

**Basic project management skills**

- Basic analytical and problem solving skills
- Interpersonal skills to interact with customers and team members;
- Organization and time management skills
- Communication skills
- Ability to work in a team environment
- Willingness to travel

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III PENN CENTER WEST - SUITE 223 PITTSBURGH, PA 15276

*Competitive Jobs Mean Freedom*

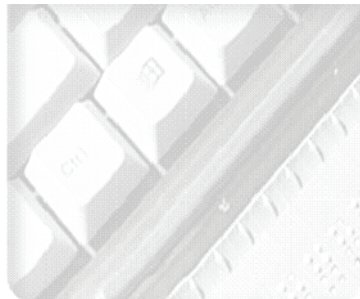


**Are you a person with a disability looking for a career in information technology, finance, accounting or engineering?**

A whole new world of freedom and equality will open up for you once you have obtained competitive employment. Competitive employment helps people reach the goals of every American – a car, a new apartment, a vacation – what all Americans deserve to have. With competitive employment comes freedom and with freedom comes self-worth and dignity. Today, corporations and agencies are seeking good people with initiative and talent who want to work and contribute.

If you are a trained technology, finance, engineering or business professional with a desire to compete equally, with no pity, Bender Consulting Services, Inc. wants you.

We hire people with disabilities in competitive positions in corporations, organizations and the government.



We have positions that will open up a new world of independence, freedom and empowerment.

At Bender Consulting Services, Inc. we:

Hire talented professionals with academic training and a high level of initiative and partner with corporations who hire our consultants after a six month contract. Are a national company that is for-profit and we offer 100% premium paid benefit coverage.

Are headquartered in Pittsburgh, Pennsylvania with opportunities across the United States.

Have been recognized in the United States by the Bush and Clinton Administrations. Hire only the very best.



Joyce Bender, President and founder of BCS is accepting the President's Award for furthering the employment and empowerment of people with disabilities.

**Our Mission**

To provide superior information technology, finance, and engineering consulting services to our customers while creating employment and career opportunities, independence and freedom for people with disabilities.

*Disability Matters*  
with Joyce Bender

Tune in for "Disability Matters" with Host Joyce Bender Tuesdays at 2PM ET on [www.voiceamerica.com](http://www.voiceamerica.com)



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