Remote Contacts for Student Services

Enrollment Services

AACC Bookstore
websales@aacc.edu

- Course supplies and materials
- Online textbook purchases
- Online technology/device purchases

Admissions
admissions@aacc.edu

- Dual-Enrollment student services
- International student services: ebthompson@aacc.edu
  o SEVIS requirements

Cashier’s Office
cashiersoffice@aacc.edu

- Refunds

Financial Aid
finaid@aacc.edu

- Federal Work Study services
- Financial aid
- Foster care and unaccompanied homeless youth
- Institutional Student Aid Program
- Pell Grant
- Scholarships and grants
- Veterans’ Educational benefits and certification

General Information by Campus Location

- Arnold: askaacc@aacc.edu
- Arundel Mills: amilallpersonnel@aacc.edu
- Glen Burnie Town Center: cdpatton@aacc.edu
Records and Registration
records@aacc.edu

- Address change
- Commencement
- Drop/Add/Withdrawal from Classes
- Grades
- Graduation application
- Official Transcript Request
- Terms dates and deadlines

Testing Center
testing-arnold@aacc.edu

- Alternate measures
- Certification examinations
- Testing for students needing accommodations
- Virtual Accuplacer Testing

Academic and Instructional Support

Advising, Academic and Transfer Advising
advising@aacc.edu

- Auditing Courses
- Exceptions to academic regulations
- Program major change
- Schedule changes
- Student Planning module support
- Virtual advising

Continuing Education
iscenter@aacc.edu

- Adult Basic Education & GED: gedprogram@aacc.edu
- Corporate training
- Job Placement and Professional Development
English Language Learning
esloffice@aacc.edu

- English language learning resources: esloffice@aacc.edu
- ELL tutoring: oandrew1@aacc.edu

Supplemental Instruction
jlbarata@aacc.edu

- Online supplemental instruction

Technology Learning Center
tlcta@aacc.edu

- Computer Commons
- Computer Labs

Tutoring Office
tutoring@aacc.edu

- Math lab and Math First support
- Online tutoring services
- Science course support services
- SmartThinking

Virtual Campus (distance learning) programs
virtualcampus@aacc.edu

- Canvas access
- Online learning success
- Online proctored testing

Writing Centers
jgrabin@aacc.edu
Student Support

Athletics
athletics@aacc.edu

Career and Employment Services
- Career Counseling: explorecareers@aacc.edu
- Center for Learning Through Service: tmballard1@aacc.edu
- Employment Services: employmentservices@aacc.edu
- Internships: volunteer@aacc.edu

Child Development Center
lvcurtis@aacc.edu
- CCAMPIS Grant
- Evening Care Program

Community Standards
ocs@aacc.edu
- Background investigations (students)
- Behavior Intervention Team
- Hate-Bias Incident Reporting
- Registered Sex Offender interviews
- Sexual Violence Prevention Education
- Student Conduct
- Student Disciplinary Holds

Counseling (personal)
dmhallila@aacc.edu
- Mental Health First-Aid Certification
- Personal counseling sessions
- Referral services and support

Disability Support Services (DSS)
dss@aacc.edu
- Accomodations
- ADA compliance
- Assistive technology
- DSS student online support and success
• Virtual advising

**Emergency Student Support Services**  
studenthelplink@aacc.edu

• Food pantries  
• Clothing Bank  
• Helplink Program

**Health & Wellness Center**  
bamays@aacc.edu

• COVID-19 general information  
• General health and wellness support  
• Health insurance options  
• Substance Abuse Education: lawsonmunsey@aacc.edu  
  o Collegiate Recovery Center: rleasley@aacc.edu  
  o Tobacco Cessation: sjenkins7@aacc.edu

**Library Services**  
truxal@aacc.libanswers.com

• Borrowing and returning books and materials  
• Loaner devices (laptops, scientific calculators): circdesk@aacc.edu  
• Remote library services

**Military/Veteran Student Support**  
veterans@aacc.edu

• Academic advising for military/veteran students  
• Application for VA benefits  
• Understanding the military/veteran student learner  
• Military/veteran support services

**New Student Transitions**  
orientation@aacc.edu

• First-Year Experience programming and workshops  
• New Student Orientation content  
• POSCH scholar programming and support
Public Safety and Police
securityofficer@aacc.edu

- COVID-19 campus access
- Lost and Found
- Parking information

Student Achievement and Success Program (SASP)
SASP@aacc.edu

- Advising for SASP Students
- Technology/Device Loaner Services
- Tutoring Services

Student Engagement
studentengagement@aacc.edu

- Bus schedules
- Clubs and Organizations
  - Campus Activity Board: acrussell1@aacc.edu
  - Student Government Association: mcsantos4@aacc.edu
- NEST

Technical Call Center
helpdesk@aacc.edu

- Access to Outlook and Microsoft Office
- Password management
- Software discounts
- Troubleshooting technical issues