



## Access Information

**Great News! A username and password is no longer needed to access the Smarthinking online tutoring services.**

Smarthinking is an online tutoring service that is available to currently enrolled AACC students. Smarthinking provides tutoring in a variety of subjects, some of which are available 24 hours a day, 7 days a week!

**View SMARTHINKING's subject descriptions and times available:**

[http://www.smarthinking.com/static/pub\\_common/hours.cfm?st=1](http://www.smarthinking.com/static/pub_common/hours.cfm?st=1)

### With Smarthinking you can:

- **Connect With a Tutor** and interact live - **See examples of live, drop-in tutoring**  
<[www.smarthinking.com/static/sampleTutorials/](http://www.smarthinking.com/static/sampleTutorials/)>
- **Submit your Writing** for any class to their Online Writing Lab - **See an essay submission example**  
<[www.aacc.edu/tutoring/smarthinking/file/OTlitEssay\\_sample.pdf](http://www.aacc.edu/tutoring/smarthinking/file/OTlitEssay_sample.pdf)>
- **Submit a Question** and receive a reply from a tutor - **See an offline question submission example**  
<[www.smarthinking.com/static/productsServices/liveOnlineTutoring/submitQuestionChem\\_sample.gif](http://www.smarthinking.com/static/productsServices/liveOnlineTutoring/submitQuestionChem_sample.gif)>

### Getting Started:

Accessing SMARTHINKING is simple! There are **two new ways** to access SMARTHINKING – **via MyAACC** for all students and/or **via ANGEL** for Distance Learners. All students will:

1. Log into your MyAACC school account.
2. Click on the SMARTHINKING link, which is available on the following:
  - ✓ MyAACC **Home** page
  - ✓ Course Resources Menu on the **My Courses** page
  - ✓ In **ANGEL** go to your **Course page** (for Distance Learners)

### Need Help using SMARTHINKING?

1. Once you log in, view the **SMARTHINKING Student Handbook**  
<[http://www.aacc.edu/tutoring/smarthinking/file/SMARTHINKING\\_Student\\_Handbook.pdf](http://www.aacc.edu/tutoring/smarthinking/file/SMARTHINKING_Student_Handbook.pdf)> for all you need to know about navigating the website and using the service.
2. The SMARTHINKING Technical Support team is available to assist you. First, check the information in the **Customer Support** <<http://www.smarthinking.com/static/customerSupport/>> section of your Smarthinking home page to answer any questions about using the service.  
If you still need help, contact SMARTHINKING customer support at (888) 430-7429, ext. 1  
Monday - Friday 8:00 AM - 6:00 PM EST or [support@SMARTHINKING.com](mailto:support@SMARTHINKING.com)  
(someone will respond to you by e-mail within 24-48 hours).
3. If you are a faculty/staff member, take a look at the **SMARTHINKING Faculty Handbook**  
<[http://www.aacc.edu/tutoring/smarthinking/file/SMARTHINKING\\_Faculty\\_Handbook.pdf](http://www.aacc.edu/tutoring/smarthinking/file/SMARTHINKING_Faculty_Handbook.pdf)>.  
If you have questions for AACC's SMARTHINKING Coordinator, please contact Debbie Webb at [dpwebb@aacc.edu](mailto:dpwebb@aacc.edu) or call 410-777-2642.